

PRESENTED BY



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PRESENTER Charlette Wynn President & CEO





Moments of Truth

The Small Business Lifecycle

Agenda Developing Your Small Business Framework

Change Strategies

A Small Business Survival Kit



Audien ce questi chs

What are the top three challenges you are currently faced with as a business owner?

Access to or Raising Capital
Capacity
Client Dependence
Money Management
Fatigue
Founder Dependence
Balancing Quality and Growth
Others?



Moments of Truth



Statistics Hard to Ignore

Only 20%

of new businesses survive after the first year

Approximately 50% of projects fail with the first five years

New business creation is at a 40-year low



10 Reasons Why

Small Businesses Fail

- 1. Refusal to Pivot
- 2. Underestimating Administrative Tasks
- 3. Trying to Do it All
- 4. Lack of Sales
- **5.** Unsustainable Growth
- **6.** Inventory Mismanagement
- 7. Failure to Understand their Customers
- 8. No Business Plan or Poor Planning
- 9. Lack of Data
- 10. Poor Management



1 Launch

2 Growth

3 Shake-out

4 Maturity

5 Decline



The Small Business Lifecycle (Traditional)

1 Ready for Business

The Small Business Lifecycle
(My Point of View)

2 Ready to Operate

3 Ready for Procurement

4 Ready for Growth



The **Small Business Lifecycle**



Developing a Small Business Framework



Business

Key Activities and Tools



Activities

- > Business Plan
- > Financial Management Plan
- > Brand Definition
- > Marketing and Sales Strategy
- > Website

- > SMART Goals
- > SWOT Template
- > Pro forma projections
- > Mastermind Groups
- > Capabilities Statement & Business Cards



Operate

Key Activities and Tools



Activities

- > Business Infrastructure
- > Customer Service Strategy
- > Project Management
- > Accounting System
- > Commercial Insurance and/or Bonding
- > Corporate Insurance

- > Assessment tools
- > Pre-packaged templates
- > Competitor Analysis Tools
- > Articles, white papers, benchmarks



Procurement

Key Activities and Tools



Activities

- Supplier Diversity Contacts and Small Business Advocates
- > Vendor Registration and Certification
- Understanding Contracting and Acquisition Rules,
 Guidelines and Regulations

- > Marketing/Sales Templates
- > Forecasts
- > Contracting Tools
- > Industry Outreach and Networking Events
- > Partnerships & Joint Ventures



Growth

Key Activities and Tools



Activities

- > Pro forma statements
- > Business Plan Refinements
- > Growth Strategies

- Customer Feedback
- > Lessons Learned
- > Scorecards
- > Benefit Realization Plans



Audien ce questi chs

What Phase Are You In?

- Ready for Business
- Ready to Operate
- Ready for Procurement
- Ready to Grow



Change Strategies



Strategies Targeting Efficiencies, Effectiveness, and

Performance

"S.T.E.P." Change



A Small Business Survival Kit

Updated Business Plan

Understanding of your customer's needs, what they are buying and what they perceive as value

Policies, Processes and Procedures

7 Marketing and Sales

6

Back-up Plan

8 Cyber security practices

Financial Plan including relationship with funding

Small business advocate and resources

5 Accountant

10 Passion



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For information, Contact

Charlette Wynn

President and CEO

P³ Delivery

Headquarters:

160 Clairemont Avenue

Suite 200

Decatur, GA 30030

DUNS: 088308353

CAGE: 51AE3



404 294-7774 678 362-8633



cwynn@p3delivery.com



www.p3delivery.com contactus@p3delivery.com











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